



*Redefining the home, one door at a time...*

## Product Warranty

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This warranty is for the original purchaser, and is non-transferable. Nan Ya Plastics Corp. warrants the Neuma Patio Door system to be free of defects in materials and workmanship from the date of original installation when it has been properly installed in compliance with Nan Ya Installation Instruction. The following exclusive Lifetime Limited Warranties apply in place of all other warranties, expressed or implied.

### Door components:

including jambs, mullions, astragals, brickmould, transom, and door panels; excluding glass components and hardware components, for LIFETIME of original purchaser. Corporation customers are limited to a TWENTY (20) YEARS warranty.

### Retractable Screens:

ONE (1) YEAR limited warranty for normal use of screen and ironware. Details are available on our website at [www.neumadoors.com](http://www.neumadoors.com). This warranty does not include, nor does it cover Neuma's conventional screens.

### Prefinishes:

Neuma does not warranty the finish of a patio door system that has a pre-finished on the interior and exterior door panels.

### Glass components:

factory installed glass components to be free from defects in materials and workmanship, including seal failure, a period of TWENTY (20) YEARS for insulated glass, TEN (10) YEARS for special laminated glass.

Conforming to specifications set forth in Federal Specification C 1036-85.

### Door hardware components:

all factory installed door hardware components of your Neuma Door

are warranted to be free from defects in materials and workmanship for a period of TEN (10) YEARS. The warranty excludes discoloration of the hardware finish, improper installation. Warranty does not apply to retractable screen(s).

### Exclusions

The terms of this warranty exclude failures which are the result of or involve;

- **Accident, abuse or improper use.**
- **Damage due to freight carriers, common carriers, private transportation or any other means of transportation or handling, following arrival at the port of destination.**
- **Misapplication, faulty building construction or design, including but not limited to installation or use in areas or high vibration.**
- **Exposure of the Neuma Door or its systems (before installation of the door) to the elements, improper or insufficient handling storage, installation, maintenance or service.**
- **Fire, corrosive fumes, acts of God, and /or any events or actions beyond the control of Nan Ya Plastics Corp.**
- **All components, parts, glass and labor supplied by parties other than Nan Ya Plastics Corp., or its agents.**
- **All doors repaired or replaced without prior Nan Ya Plastics Corp. expressed written approval.**

\* This is a general overview of our warranty for details please see the warranty sheet included with your door.

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