

Custom Windows of Texas LLC

ALUMINUM & VINYL REPLACEMENT WINDOWS

LIMITED LIFETIME WARRANTY

<u>COMPONENT</u>	<u>PROTECTION</u>	<u>COVERAGE</u>
FRAMES AND SASHES	Free from chipping, cracking, peeling, and blistering.	LIFETIME
PARTS & COMPONENTS	Not to break under normal operating conditions.	LIFETIME
FIBERGLASS SCREEN	Not to rust or rot. (Does not cover torn screens.)	LIFETIME
INSULATED GLASS	To be free from seal failure that causes moisture. Film between the interior glass surfaces. (Does not include glass breakage.)	LIFETIME

CAUTION: Screens are easily removed from the inside or outside of the house and are not designed as a safety restraint.

NOTE: This warranty shall be for the benefit of the original paid purchaser and may not be transferred.

DECLARATIONS AND LIMITATIONS

Any claims for defects under this warranty should be submitted in writing to the manufacturer, Custom Windows of Texas LLC, 1025 W. 19th St. Houston, TX 77008, or contact the contractor through which our products were purchased. The purchaser must prove in a reasonable manner the information requested in the warranty registration.

When notifying the company about your claim you must identify the product involved, and the date and place of purchase. Describe completely what the defect is (sketches and photographs are helpful). Please identify yourself and those persons who have already been contacted and what attempts have been made to correct the problem.

Custom Windows of Texas LLC may charge an inspection fee for any on site inspection that is required or requested by you. If it is determined the product has a manufacturing defect covered by this warranty, the inspection fee will not be charged.

This warranty covers only manufacturing defects, all other causes or materials failure including, but not limited to, damage due to faulty installation, accidental or intentional damage, settlement of the building, atmospheric pollution, normal weathering of the surfaces such as fading or color change, or other causes beyond the control of Custom Windows of Texas LLC. Fire, flood, lightning, hail, windstorm, earthquake or other acts of God are excluded from this warranty.

Custom Windows of Texas LLC reserves the right to discontinue or change any manufactured product. If the part or component of the product originally installed is not available, Custom Windows of Texas LLC reserves the right to substitute such part or component for another one as necessary.

Custom Windows of Texas LLC, at its exclusive option, will repair, provide a new product, or provide a part of component of a product, only after having determined that the product does not conform to the conform to the warranties contained herein.

This warranty does not obligate Custom Windows of Texas LLC to bear the cost of any labor for removal or installation, transportation or shipping costs of any product or component required or replaced.

The insulating glass unit is warranted against defects resulting in material obstruction of vision from film formation caused by dust or moisture in the air space of the sealed unit. Slight glass curvature, minor scratches or other imperfections in the glass that does not impair structural integrity or significantly impair vision are not covered in this warranty.

Decorative glass is warranted against seal failure for five years.

Condensation on the exposed surfaces of the glass and/or framing materials is a natural result of excessive moisture in the house and does not indicate a defective product or faulty installation. Additional information is available upon request.

This limited warranty is made in lieu of all expressed warranties and extends only to the original consumer's purchases. In no event shall Custom Windows of Texas LLC be liable for special, incidental or consequential damages or for any delays in the performance of this warranty due to circumstances beyond our control.

Some states do not allow the exclusion or limitation of incidental or consequential damages or the limitation of remedies for breach of warranty, so the above limitations may not apply to you. This warranty gives you specific legal rights. You may also have other rights which vary from state to state.

No dealer or representative of Custom Windows of Texas LLC. has the authority to alter or change this warranty either orally or in writing.

This limited warranty is effective for all Custom Windows of Texas LLC Aluminum or Vinyl windows sold after January 1, 2007.