

# 50 YEAR PAINT WARRANTY PRORATED, LIMITED

Senox Corporation ("Senox") provides the following warranty for Senox painted aluminum gutter products:

## WHO IS COVERED UNDER THIS WARRANTY?

Senox extends this warranty to the original purchaser of all Senox painted aluminum gutter products installed on real property owned by the original purchaser.

## WHAT DOES THIS WARRANTY COVER?

Senox warrants that its painted aluminum gutter products will be free of painting defects when properly formed and installed, subject to the limitations and conditions set forth in this warranty. This warranty covers only genuine Senox painted aluminum gutter products, and only covers defects to the original factory finish that are attributable to the painting process, such as: cracking, peeling, or chipping.

Senox will assume 100% of the cost of refinishing or replacement of the defective material only during the first year. Senox's liability shall decline by 25% per annum through the fourth year and 1/2% per annum thereafter through the fifth year. Senox's liability shall not decline to less than 1% of the cost of refinishing or replacement during the 50th year. The basis for computing the cost shall be retail prices at the time of refinishing or replacement. The owner's share of the refinishing or replacement cost, if any, will be computed by Senox utilizing the pro-rata terms and provisions of this warranty. An invoice for such amount will be prepared and sent to the owner, in duplicate. The owner, by signing one copy of the invoice and returning it to Senox's Warranty Division along with a cashier's check for the amount shown thereon, will authorize Senox to proceed. Senox's obligation under this warranty shall at no time exceed the original purchase price of the products at the time of installation.

## WHAT DOES THIS WARRANTY NOT COVER?

Defects not covered are those that result from normal weathering, product handling before or during installation, faulty installation, uses other than the designed function including but not limited to roofing, underdecking, or trim, any change or distortion of the original attaching structure, or any other thing beyond Senox's control such as: accidental damage, fire, ice, hail, lightning, winds, tornadoes, hurricanes, earthquakes, acts of God, vandalism, war, chemicals in the air (tiger striping), water or ground, fungus, mildew, damage due to seawater/saltwater exposure, lack of yearly cleaning or improper cleaning. This warranty is valid only if genuine painted aluminum gutter products supplied by Senox are used and shall be void if painted aluminum gutter products not supplied by Senox are used which cause defects to occur in the paint of the Senox painted aluminum gutter products.

## WHAT IS THE PERIOD OF COVERAGE?

This warranty becomes effective from the date of the original installation of the products and is for a period of 50 years.

## WHAT WILL WE DO TO CORRECT PROBLEMS COVERED BY THIS WARRANTY?

Should, during the warranty period, the Senox painted aluminum gutter products be found to have painting defects, Senox will, upon notification and validation of the complaint by physical inspection, either repair, refinish, or replace, at its option, the defective products, subject to the limitations and conditions set forth in this warranty.

Your exclusive remedy shall be repair, refinishing, or replacement solely at Senox's option and only on the terms stated in this warranty.

## WHAT WILL WE NOT DO UNDER THIS WARRANTY?

Senox maintains the right to change or discontinue any of its products without notice or liability under this warranty, if the products covered by this warranty are no longer available at the time a claim is made. Senox retains the right to substitute a product of similar or greater quality or value.

## HOW DO YOU GET SERVICE?

All claims must be submitted in writing to Senox promptly after discovery of the claimed defect and during the warranty period. Claims should include the name, address and phone number of the purchaser, date of purchase, name of the installing contractor and proof of purchase. All claims should be mailed to: Senox Corporation, Attn: Warranty Dept, 15409 Long Vista Dr, Austin, TX 78728.

## WHAT MUST YOU DO TO KEEP THE WARRANTY IN EFFECT?

This warranty shall remain in effect only if the painted aluminum gutter products are cleaned on an annual basis in accordance with the instructions included with this warranty. The guarantee shall be null and void if harmful cleaning compounds are used resulting in damage to the finish that subsequently cause a defect.

## HOW DOES STATE LAW RELATE TO THIS WARRANTY?

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. Some states do not allow limitations on how long an implied warranty lasts or the exclusion of limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you.

## OTHER LIMITATIONS AND CONDITIONS

Senox reserves the right to withdraw this warranty from the market at any time without notice. Any and all warranties in effect at the time of removal will not be affected by the withdrawal and will remain in effect until their expiration.

Senox cannot and will not be liable for a breach of any written or oral express warranties such as those given you by a Senox dealer, franchisee, or applicator of any Senox painted aluminum gutter products. Senox is liable for any guaranty or warranty for merchantability and fitness for any particular purpose for a period of only one year from the date of installation. Senox shall not be liable for injury to persons or damages to building contents, or for incidental, special or consequential damages for breach of any written or implied warranty on all painted aluminum gutter products and workmanship.

## CARE AND MAINTENANCE

### INSTRUCTIONS

The following simple cleaning procedures should be performed at least once a year or more often if necessary.

### GENERAL CLEANING

For surface soil and stains, such as those resulting from industrial fallout, tree sap, insecticides, or chimney fumes, use ordinary nonabrasive household detergent.

The solution should be applied to the soiled surface by means of a soft rag, sponge or soft bristle brush with a gentle rubbing action. Do not rub vigorously so as to create glossy areas over the satin finish. Soft bristle brushes equipped with long extension handles may be used to reach some of the higher areas.

It is important that immediately following all washing operations, the entire surface be thoroughly rinsed with fresh water from a garden hose.

### STUBBORN STAINS

If stubborn stains are encountered, use a heavy-duty cleaner such as "Fantastik." Heavy soil deposits may not be removable in one application and may require repeated cleaning over some length of time. Do not use cleaners containing abrasive particles, ammonia, solvents or paint removers for cleaning. These materials may soften or remove the finish.

### CLIMATIC PROBLEMS

Climates vary considerably from one locality to the next. In some areas, mildew may be a problem. It appears as black spots on the surface dirt and is usually detected first on the undersides of the rain gutter. For removal, prepare the solution below and apply as outlined above.

1/3 cup detergent (Tide for example)

2/3 cup Trisodium Phosphate (Sollax for example)

1 quart 5% Sodium Hypochlorate solution

(Clorox for example)

3 quarts water

**CAUTION: GREATER CONCENTRATIONS MAY CAUSE DAMAGE TO THE FINISH.**

## WARRANTY INFORMATION

### PROPERTY/HOMEOWNER INFO

Installation Date: \_\_\_\_\_

Issued To: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_

State: \_\_\_\_\_ Zip: \_\_\_\_\_

Phone: \_\_\_\_\_

Email: \_\_\_\_\_

### CONTRACTOR INFO

Issued By: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_

State: \_\_\_\_\_ Zip: \_\_\_\_\_

Phone: \_\_\_\_\_

### INSTALLATION INFO

Gutter Color: \_\_\_\_\_

Gutter Style: \_\_\_\_\_

Downspout Style: \_\_\_\_\_

### WARRANTY CLAIM INFO

Claim Date: \_\_\_\_\_

Date of Discovery: \_\_\_\_\_

Problem: \_\_\_\_\_



**SENOX**<sup>®</sup>  
**PAINTED ALUMINUM  
GUTTER PRODUCTS**

**50 Year Paint Warranty  
Care and Maintenance Guide**